



## Stone & Joinery Solutions - Product Care



### Care & Maintenance of your Granite Surface:

Use warm soapy water and a clean cloth for everyday cleaning. Supermarket sprays can be harsh therefore we recommend Lithofin Easy Clean Spray which can be purchased from our showroom.

Normal kitchen use should not scratch or chip your granite but it is not indestructible, common sense prevails.

Granite can withstand certain amounts of heat but we recommend using trivets or a wooden board to ensure the surface is not damaged by thermal shock.

As granite is natural and therefore porous, we seal the surface with an impregnating sealer to help prevent liquids penetrating and staining the surface. As a precaution please wipe spills as they occur as prolonged exposure to oils, acids and colour based products may result in discolouration or marking. Never cut directly on the Granite surface.

### Care & Maintenance of your Marble Surface:

Marble, Limestone and other products in this category are more porous than Granite and therefore are more prone to scratching, staining and acid etching.

Use warm soapy water and a clean cloth for everyday cleaning. Supermarket sprays can be harsh therefore we recommend Lithofin Easy Clean Spray which can be purchased from our showroom.

The marble surface is factory sealed with an impregnating sealer to help prevent liquids penetrating and staining the surface. Prolonged exposure to oils, acids (such as vinegar, citric acid, wine) and colour based products (such as beetroot, red wine, spices) may result in discolouration or marking. Ensure all spills are wiped up as soon as they occur and never cut directly on the Marble surface.

Always use a trivet or a wooden board to ensure the marble surface is not damaged. Marble should be treated with the same care as fine wood finishes.

### Care & Maintenance of your Engineered/Porcelain Surface:

Engineered and Porcelain surfaces can tolerate moderate heat. However we recommend always using a trivet or a wooden board to protect the surface over time.

Engineered and Porcelain products are non-porous and therefore are stain resistant but we recommend spills are wiped up as soon as they occur. Should you have any issues please contact us for support.

For everyday cleaning use a clean cloth and mild detergent. Some supermarket spray and wipes can be used but please check the product for suitability. We recommend Lithofin Easy Clean Spray which can be purchased from our showroom.

Please refer to the manufacturer's specifications of your product as these can vary.



## Stone & Joinery Solutions - Warranty



1. This warranty applies to Granite and Marble stone products supplied for indoor use by Stone & Joinery Solutions (“Products”). By accepting supply from Stone & Joinery Solutions, you agree to the terms of this warranty.
2. Stone & Joinery Solutions warrants to the customer that all Products will, immediately following installation, be free from defects arising from manufacture and workmanship in respect of the fabrication and installation of the Products.
3. Any warranty claim must be made within 14 days of the defect becoming apparent and no later than 12 months from the date of installation.
4. If a valid claim is made under this warranty, Stone & Joinery Solutions liability is limited to the repair or replacement of the faulty Product which will be determined by Stone & Joinery Solutions in its absolute discretion. Stone & Joinery Solutions will not be liable for any consequential loss or damage of any kind and in no circumstance, will liability exceed the price paid by the customer for the Product.
5. This warranty will not apply:
  - a. Unless the Product has been paid for in full, and has been maintained in accordance with the Stone Care Information sheet provided at the time of installation which can also be found on the website – [www.stoneandjoinery.co.nz](http://www.stoneandjoinery.co.nz) under Stone Care);
  - b. If a person other than an employee or contractor to Stone & Joinery Solutions performs any work on the Product;
  - c. If the Product has been used other than for the purpose disclosed to Stone & Joinery Solutions prior to manufacture;
  - d. If the Product has been exposed UV radiation, chemicals, flames or excessive heat or weight, or has had hot items placed directly on it;
  - e. In respect of the naturally occurring characteristics of the Product which may include (without limitation) fissures, blemishes, variations in colour, veining, surface variations or pitting on the surface; or
  - f. To any fault or damage which, in the reasonable opinion of Stone & Joinery Solutions, has been caused by misuse, neglect or accident.
6. To the extent permitted by law, all warranties implied by law, trade, custom or otherwise are excluded. The guarantees contained in the Consumer Guarantees Act 1993 are expressly excluded where the customer acquires the Product in trade.